Privacy Policy for UnderstandingJukido.com

Effective Date: September 6, 2026

Windsor Locks Jukido LLC, doing business as **Riverside Jukido Jujitsu** ("we," "our," "us"), is committed to protecting your privacy. This Privacy Policy explains what information we collect, how we use it, and the rights you have regarding your personal data. By using our website, you agree to the practices described below.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, order number, and any information submitted through forms.
- **Technical Information:** IP address, browser type, device details, and usage data collected through cookies or analytics tools.
- **Order Information:** Items purchased, payment status, and pickup details.
- **Communications:** Messages sent through contact forms or email.

2. How We Collect Information

We collect information through:

- Website forms
- Cookies and analytics tools
- Email or direct communication
- Third-party services such as payment processors or analytics platforms

3. How We Use Your Information

We use your information to:

- Process orders and provide class-related services
- Communicate updates, confirmations, or support
- Improve website performance and user experience
- Maintain security and comply with legal obligations

4. Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Analyze website traffic
- Improve functionality
- Remember user preferences

You may disable cookies in your browser settings, but some features may not function properly.

5. Sharing Your Information

We may share information with:

- Service providers (payment processors, analytics tools)
- Dojo administrative staff for order pickup or class management
- Legal authorities if required by law

We **DO NOT** sell personal information.

6. Data Protection & Security

We use reasonable technical and administrative safeguards to protect your information, including secure hosting and limited access controls.

7. Your Rights

Depending on your location, you may have rights including:

- Access to the personal data we hold
- Request correction or deletion
- Opt-out of certain data uses
- Request information about data sharing

To exercise these rights, contact us at **abjukido@outlook.com**

8. Children's Privacy

Our website is not directed at children under 13. We do not knowingly collect personal information from children. If we learn that we have collected such information, we will delete it promptly.

9. Data Retention

We retain personal information only as long as necessary for:

- Order fulfillment
- Legal compliance
- Dojo administrative needs
- Website analytics and security

10. Third-Party Links

Our website may contain links to external sites. We are not responsible for their privacy practices.

11. Return & Refund Policy

We accept uniform returns within **15 days of purchase**. All items must be in **new condition with no signs of wear** to qualify for a refund. There is **no restocking fee** for any approved return.

Customers are responsible for **shipping costs** when mailing items back, and **in-person returns** are welcome.

Items returned with **stains, damage, or any repairs** may be **rejected**, or if accepted, may be **subject to repair costs**.

12. Updates to This Policy

We may update this Privacy Policy periodically. The "Effective Date" will reflect the most recent version.

13. Contact Us

If you have questions about this Privacy Policy or your data, contact:

Windsor Locks Jukido LLC DBA: **Riverside Jukido Jujitsu** Email: **abjukido@outlook.com** Location: **Hartford County, CT**